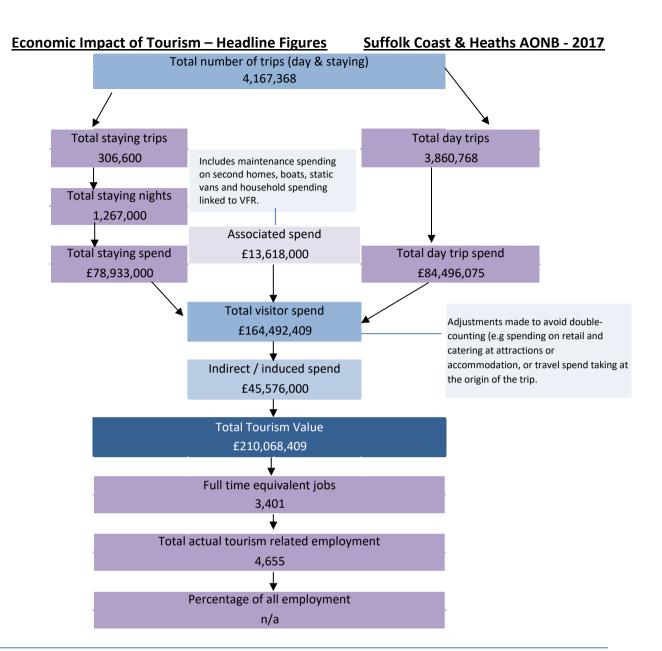




Produced by:

Economic Impact of Tourism
Suffolk Coast & Heaths AONB - 2017

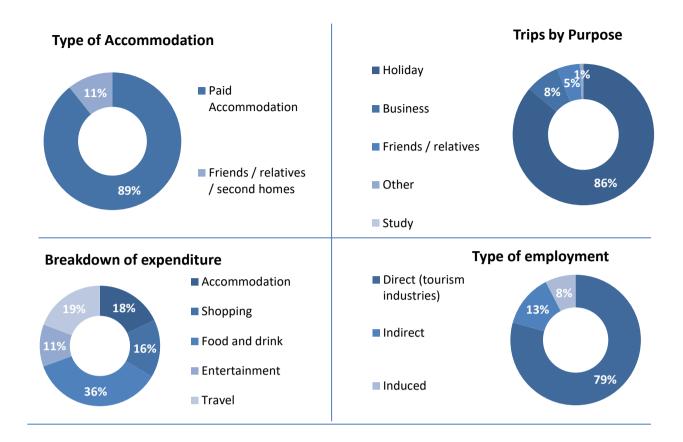
Destination Research Sergi Jarques, Director



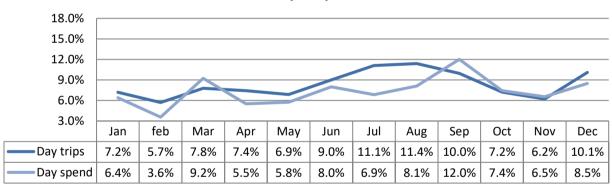
Economic Impact of Tourism – Year on year comparisons

Day Trips	2015	2017	Annual variation
Day trips Volume	3,788,126	3,860,768	1.9%
Day trips Value	£82,931,224	£84,496,075	1.9%
Overnight trips			
Number of trip	302,000	306,600	1.5%
Number of nights	1,222,000	1,267,000	3.7%
Trip value	£70,302,000	£78,933,000	12.3%
Total Value	£197,759,126	£210,068,409	6.2%
Actual Jobs	4,375	4,655	6.4%

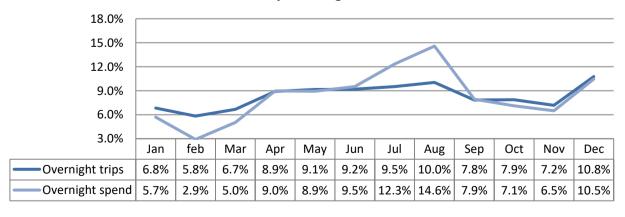
		2015		2017	Variation
Average length stay (nights x trip)		4.04		4.13	2.3%
Spend x overnight trip	£	232.71	£	257.45	10.6%
Spend x night	£	57.62	£	62.30	8.1%
Spend x day trip	£	21.89	£	21.89	0.0%



Seasonality - Day visitors



Seasonality - Overnight visitors



Contents

Contextual analysis

Volume of Tourism

Staying Visitors - Accommodation Type

Trips by Accommodation
Nights by Accommodation
Spend by Accommodation Type

Staying Visitors - Purpose of Trip

Trips by Purpose Nights by Purpose Spend by Purpose

Day Visitors

Trips and Spend by Urban, Rural and Coastal Area

Value of Tourism

Expenditure Associated With Trips

Direct Expenditure Associated with Trips
Other expenditure associated with tourism activity
Direct Turnover Derived From Trip Expenditure
Supplier and Income Induced Turnover
Total Local Business Turnover Supported by Tourism Activity

Employment

Direct

Full time equivalent Estimated actual jobs

Indirect & Induced Employment

Full time equivalent Estimated actual jobs

Total Jobs

Full time equivalent Estimated actual jobs

Tourism Jobs as a Percentage of Total Employment

Appendix I - Cambridge Model - Methodology

Contextual analysis

Visitors staying overnight

In 2017, British residents took 100.6 million overnight trips in England, totalling 299 million nights away from home and expenditure of £19 billion, with an average trip length of 3 nights.

The East of England region experienced a 3% increase in overnight trips between 2016 and 2017. Bednights were up 13% on 2016 and expenditure was also up by 13%. This resulted in an increase in the average length of trips (the number of night per trip) from 3.0 nights per trip in 2015 to 3.3 in 2017. The average spend per night was relatively unchanged £52.5 per night in 2015 and £52.4 in 2017. The region received a more visitors in 2017 than in the previous year. Those who did visit stayed for longer periods of time, meaning that overall trip expenditure was up from £159.3 per trip in 2015 to £176.3 in 2017.

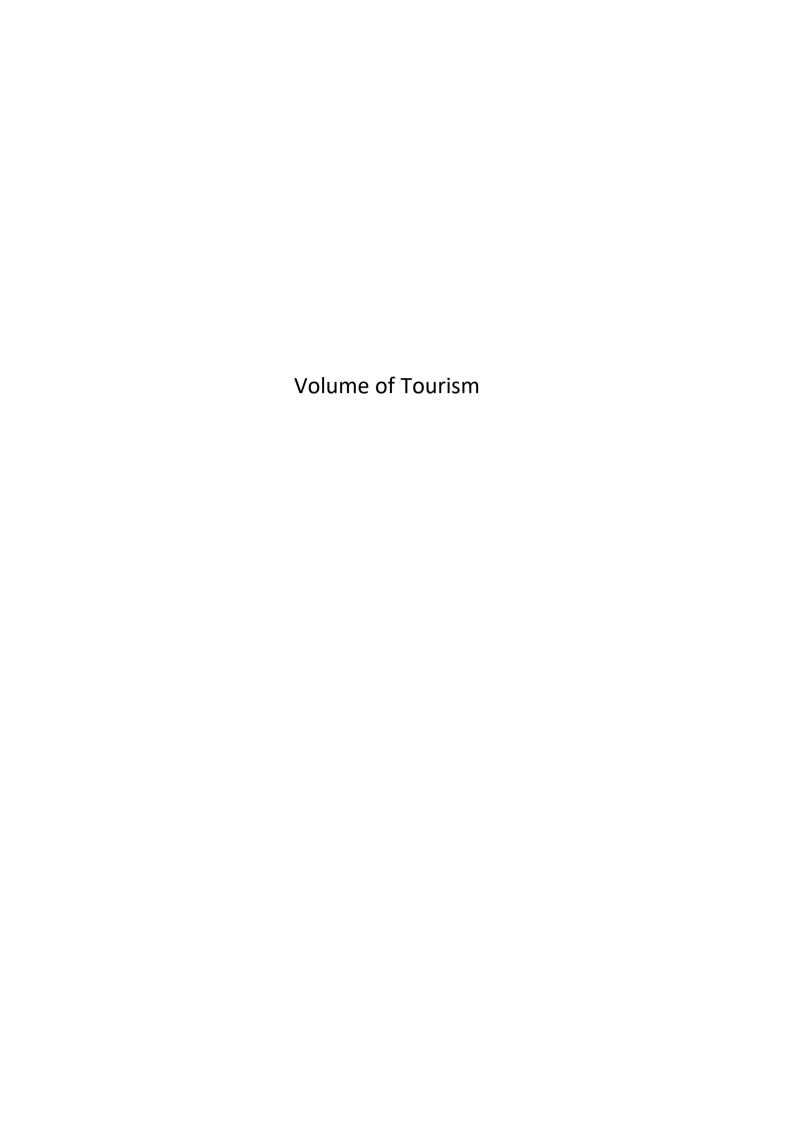
Day visitors

During 2017, GB residents took a total of 1,505 million Tourism Day Visits to destinations in England, Around £51 billion was spent during these trips.

The regional distribution of visits generally reflects the population distribution with the notable exception of London which is the destination for 18% of visits but place of residence for just 13% of the population. Within the English regions, the highest volume of visits was taken in London (328 million visits) where the total value of day visits during 2015 was around £11.6 billion.

The volume and value of Tourism Day Visits in the East of England decreased between 2016 and 2017 from 140 million to 132 million. However, expenditure year-on-year was up from £3.5billion to £3.8 billion.

Please note that the Cambridge Model uses three year rolling averages to reduce extreme fluctuations which are due to small sample sizes, rather than being a reflection on changes in demand year-on-year.



Staying Visitors - Accommodation Type

Trips by Accommodation

		UK		Overseas		Total	
Serviced		99,800	37%	13,300	40%	113,100	37%
Self catering		28,600	10%	5,400	16%	34,000	11%
Camping		38,600	14%	2,400	7%	41,000	13%
Static caravans		55,100	20%	500	2%	55,600	18%
Group/campus		0	0%	0	0%	0	0%
Paying guest		0	0%	0	0%	0	0%
Second homes		19,800	7%	4,500	14%	24,300	8%
Boat moorings		0	0%	0	0%	0	0%
Other		6,900	3%	1,400	4%	8,300	3%
Friends & relati	ves	24,600	9%	5,700	17%	30,300	10%
Total	2017	273,400		33,200		306,600	
Comparison	2015	269,600		32,500		302,100	
Difference		1%		2%		1%	

Nights by Accommodation

		UK		Overseas		Total	
Serviced		197,000	20%	79,000	29%	276,000	22%
Self catering		194,000	19%	63,000	23%	257,000	20%
Camping		180,000	18%	15,000	6%	195,000	15%
Static caravans		210,000	21%	2,000	1%	212,000	17%
Group/campus		0	0%	0	0%	0	0%
Paying guest		0	0%	0	0%	0	0%
Second homes		108,000	11%	62,000	23%	170,000	13%
Boat moorings		0	0%	0	0%	0	0%
Other		29,000	3%	4,000	1%	33,000	3%
Friends & relati	ves	79,000	8%	45,000	17%	124,000	10%
Total	2017	997,000		270,000		1,267,000	
Comparison	2015	962,000		258,000		1,220,000	
Difference		4%		5%		4%	

Spend by Accommodation Type

		UK		Overseas		Total	
Serviced		£25,176,000	38%	£3,577,000	28%	£28,753,000	36%
Self catering		£13,632,000	21%	£4,499,000	35%	£18,131,000	23%
Camping		£6,528,000	10%	£380,000	3%	£6,908,000	9%
Static caravans		£10,151,000	15%	£32,000	0%	£10,183,000	13%
Group/campus		£0	0%	£0	0%	£0	0%
Paying guest		£0	0%	£0	0%	£0	0%
Second homes		£5,423,000	8%	£2,010,000	16%	£7,433,000	9%
Boat moorings		£0	0%	£0	0%	£0	0%
Other		£2,592,000	4%	£102,000	1%	£2,694,000	3%
Friends & relativ	ves	£2,750,000	4%	£2,082,000	16%	£4,832,000	6%
Total	2017	£66,252,000		£12,682,000		£78,934,000	
Comparison	2015	58,001,000		12,301,000		70,302,000	
Difference		14%		3%		12%	

Serviced accommodation includes hotels, guesthouses, inns, B&B and serviced farmhouse accommodation. Paying guest refers to overseas visitors staying in private houses, primarily language school students. Other trips includes nights spent in transit, in lorry cabs and other temporary accommodation.

Staying Visitors - Purpose of Trip

Trips by Purpose

UK			Overseas		Total		
Holiday		243,100	89%	21,100	64%	264,200	86%
Business		17,600	6%	6,200	19%	23,800	8%
Friends & relati	ves	10,900	4%	5,200	16%	16,100	5%
Other		1,800	1%	700	2%	2,500	1%
Study		0	0%	0	0%	0	0%
Total	2017	273,400		33,200		306,600	
Comparison	2015	269,500		32,500		302,000	
Difference		1%		2%		2%	

Nights by Purpose

UK			Over	seas	Total		
Holiday		923,000	93%	175,000	65%	1,098,000	87%
Business		38,000	4%	30,000	11%	68,000	5%
Friends & relati	ves	32,000	3%	57,000	21%	89,000	7%
Other		4,000	0%	8,000	3%	12,000	1%
Study		0	0%	0	0%	0	0%
Total	2017	997,000		270,000		1,267,000	
Comparison	2015	963,000		259,000		1,222,000	
Difference		4%		4%		4%	

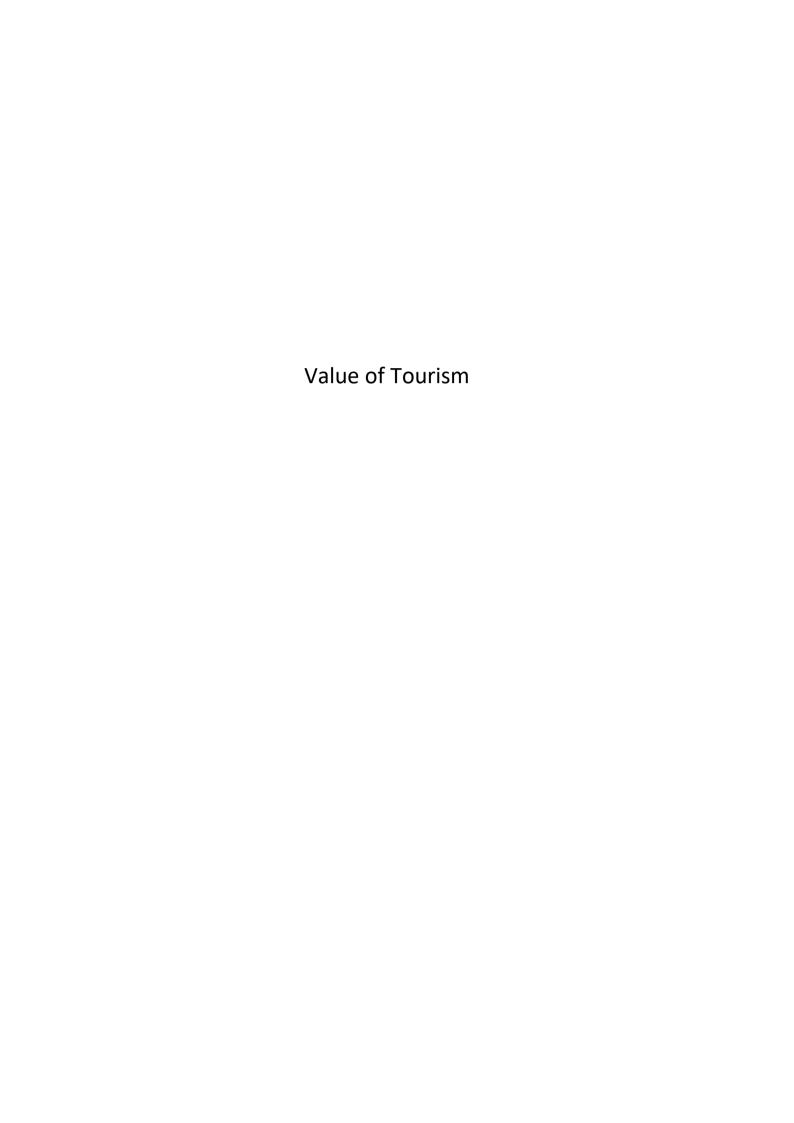
Spend by Purpose

	UK		Overseas		Total		
Holiday		£57,948,000	87%	£8,433,000	66%	£66,381,000	84%
Business		£6,128,000	9%	£1,916,000	15%	£8,044,000	10%
Friends & relati	ives	£1,908,000	3%	£1,933,000	15%	£3,841,000	5%
Other		£267,000	0%	£400,000	3%	£667,000	1%
Study		£0	0%	£0	0%	£0	0%
Total	2017	£66,251,000		£12,682,000		£78,933,000	
Comparison	2015	£58,001,000		£12,301,000		£70,302,000	
Difference		14%		3%		12%	

Day Visitors

Trips and Spend by Urban, Rural and Coastal Area

		Trips	Spend
Urban visits		327,000	9,711,900
Countryside vis	its	1,520,194	21,404,335
Coastal visits		2,013,574	53,379,840
Total	2017	3,860,768	84,496,075
Comparison	2015	3,788,126	82,931,224
Difference		2%	2%



Expenditure Associated with Trips:

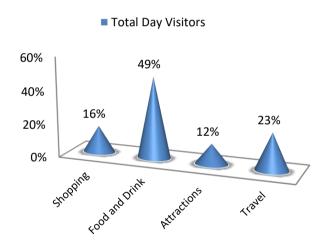
Direct Expenditure Associated with Trips

		Accomm.	Shopping	Food and Drink	Attractions	Travel	Total
UK Tourists		£25,194,000	£8,286,000	£14,618,000	£7,031,000	£11,123,000	£66,252,000
Overseas touris	sts	£4,162,000	£3,398,000	£2,834,000	£1,043,000	£1,246,000	£12,683,000
Total Staying		£29,356,000	£11,684,000	£17,452,000	£8,074,000	£12,369,000	£78,935,000
Total Staying (%)	37%	15%	22%	10%	16%	100%
Total Day Visit	ors	£0	£13,711,000	£41,295,000	£10,454,000	£19,046,000	£84,506,000
Total Day Visit	ors	0%	16%	49%	12%	23%	100%
Total	2017	£29,356,000	£25,395,000	£58,747,000	£18,528,000	£31,415,000	£163,441,000
%		18%	16%	36%	11%	19%	100%
Comparison	2015	26,097,000	23,985,000	56,090,000	17,410,000	29,659,000	153,241,000
Difference		12%	6%	5%	6%	6%	7%

Breakdown of expenditure

Total Staying (%) 37% 22% 15% 10% 10% Accomm. Shopping Retractions Travel

Breakdown of expenditure



Other expenditure associated with tourism activity

Other expenditure associated with tourism activity - Estimated spend						
Second homes	Second homes Boats Static vans Friends & relatives Total					
£3,828,000	£0	£6,886,000	£2,904,000	£13,618,000		

Spend on second homes is assumed to be an average of £2,000 on rates, maintenance, and replacement of furniture and fittings. Spend on boats assumed to be an average of £2,000 on berthing charges, servicing and maintenance and upgrading of equipment. Static van spend arises in the case of vans purchased by the owner and used as a second home. Expenditure is incurred in site fees, utility charges and other spending and is estimated at £2,000. Additional spending is incurred by friends and relatives as a result of people coming to stay with them. A cost of £175 per visit has been assumed based on national research for social

Direct Turnover Derived From Trip Expenditure

Business turnover arises as a result of tourist spending, from the purchase of supplies and services locally by businesses in receipt of visitor spending and as a result of the spending of wages in businesses by employees whose jobs are directly or indirectly supported by tourism spending.

	Staying Visitor	Day Visitors	Total
Accommodation	£29,705,000	£826,000	£30,531,000
Retail	£11,566,649	£13,574,285	£25,140,935
Catering	£16,928,000	£40,056,345	£56,984,345
Attractions	£8,365,000	£11,004,406	£19,369,406
Transport	£7,421,000	£11,427,723	£18,848,723
Non-trip spend	£13,618,000	£0	£13,618,000
Total Direct 2017	£87,603,649	£76,888,760	£164,492,409
Comparison 2015	£79,550,779	£75,455,347	£155,006,126
Difference	10%	2%	6%

Adjustments have been made to recognise that some spending on retail and food and drink will fall within attractions or accommodation establishments. It is assumed that 40% of travel spend will take place at the origin of the trip rather than at the destination.

Supplier and Income Induced Turnover

		Staying Visitor	Day Visitors	Total
Indirect spend		£14,734,000	£11,424,000	£26,158,000
Non trip spending		£2,724,000	£2,724,000 £0	
Income induced		£9,436,000	£7,258,000	£16,694,000
Total	2017	£26,894,000	£18,682,000	£45,576,000
Comparison	2015	£24,415,000	£18,338,000	£42,753,000
Difference		10%	2%	7%

Income induced spending arises from expenditure by employees whose jobs are supported by tourism spend.

Total Local Business Turnover Supported by Tourism Activity – Value of Tourism

		Staying Visitor	Day Visitors	Total
Direct		£87,603,649	£76,888,760	£164,492,409
Indirect		£26,894,000	£18,682,000	£45,576,000
Total Value	2017	£114,497,649	£95,570,760	£210,068,409
Comparison	2015	£103,965,779	£93,793,347	£197,759,126
Difference		10%	2%	6%



Employment

The model generates estimates of full time equivalent jobs based on visitor spending. The total number of 'actual' jobs will be higher when part time and seasonal working is taken into account. Conversion of full time equivalent jobs into actual jobs relies on information from business surveys in the sectors receiving

Direct employment

			Full tim	ne equivalent (FT	E)		
	Staying		Visitor Day Visitor		Total		
Accommodation		558	39%	16	1%	574	22%
Retailing		129	9%	152	13%	281	11%
Catering		299	21%	707	62%	1,006	39%
Entertainment		122	9%	161	14%	283	11%
Transport		63	4%	97	9%	160	6%
Non-trip sper	nd	252	18%	0	0%	252	10%
Total FTE	2017	1,424		1,133		2,557	
Comparison	2015	1,296		1,112		2,408	
Difference		10%		2%		6%	

Estimated actual jobs								
		Staying Visitor		Day Visitor		Total		
Accommodation		826	41%	23	1%	849	23%	
Retailing		194	10%	228	14%	422	11%	
Catering		448	22%	1,061	63%	1,510	41%	
Entertainment		172	9%	227	14%	399	11%	
Transport		89	4%	137	8%	226	6%	
Non-trip spend		287	14%	0	0%	287	8%	
Total Actual	2017	2,018		1,675		3,693		
Comparison	2015	1,829		1,644		3,473		

2%

6%

Indirect & Induced Employment

10%

Difference

Full time equivalent (FTE)								
Staying Visitor Day Visitors Total								
Indirect jobs		323	212	535				
Induced jobs		175	134	309				
Total FTE	2017	498	346	844				
Comparison	2015	452	340	792				
Difference		10%	2%	7%				

Estimated actual jobs							
Staying Visitor Day Visitors Total							
Indirect jobs		369	241	610			
Induced jobs		199	153	352			
Total Actual	2017	568	394	962			
Comparison	2015	515	387	903			
Difference		10%	2%	7%			

Total Jobs

Actual jobs are estimated from surveys of relevant businesses at locations in England and take account of part time and seasonal working.

			Full tim	ie equivalent (FT	E)		
		Staying \	Visitor	Day V	isitor	Tota	al
Direct		1,424	74%	1,133	77%	2,557	75%
Indirect		323	17%	212	14%	535	16%
Induced		175	9%	134	9%	309	9%
Total FTE	2017	1,922		1,479		3,401	
Comparison	2015	1,748		1,451		3,199	
Difference		10%		2%		6%	
			Estim	ated actual jobs	1		
		Staying \	Visitor	Day V	isitor	Tota	al
Direct		2,018	78%	1,675	81%	3,693	79%
Indirect		369	14%	241	12%	610	13%
Induced		199	8%	153	7%	352	8%
Total Actual	2017	2,585		2,070		4,655	
Comparison	2015	2,344		2,031		4,375	
Difference		10%		2%		6%	

Tourism Jobs as a Percentage of Total Employment

	Staying Visitor	Day visitors	Total	
Total employed	n/a	n/a	n/a	
Tourism jobs	2,585	2,070	4,655	
Proportion all jobs	n/a	n/a	n/a	
Comparison 2015	2,344	2,031	4,375	
Difference	10%	2%	6%	

The key 2017 results of the Economic Impact Assessment are:

- 4.2 million trips were undertaken in the area
- 3.9 million day trips
- **0.3 million** overnight visits
- **1.3 million** nights in the area as a result of overnight trips
- £163 million spent by tourists during their visit to the area
- £14 million spent on average in the local economy each month.
- £79 million generated by overnight visits
- £84 million generated from irregular day trips.
- £210 million spent in the local area as result of tourism, taking into account multiplier effects.
- **4,655 jobs** supported, both for local residents from those living nearby.
- 3,693 tourism jobs directly supported
 - **962 non-tourism related jobs** supported linked to multiplier spend from tourism.

Appendix I - Introduction about Cambridge Model

This report examines the volume and value of tourism and the impact of that expenditure on the local economy. The figures were derived using the Cambridge Economic Impact Model and the research was undertaken by Destination Research.

The model utilises information from national tourism surveys and regionally based data held by Destination Research. It distributes regional activity as measured in those surveys to local areas using 'drivers' such as the accommodation stock and occupancy which influence the distribution of tourism activity at local level.

Limitations of the Model

The methodology and accuracy of the above sources varies. The results of the model should therefore be regarded as estimates which are indicative of the scale and importance of visitor activity in the local area. It is important to note that in the national tourism surveys the sample sizes for each area changes year on year. This is as a result of the random probability nature of the methodology. As such, the results of the Cambridge Model are best viewed as a snapshot in time and we would caution against year-on-year comparisons.

It should be noted that the model cannot take into account any leakage of expenditure from tourists taking day trips out of the area in which they are staying. While it is assumed that these may broadly balance each other in many areas, in locations receiving significant numbers of day visitors from London, there is likely to be an underestimate in relation to the number of overseas day visitors staying in holiday accommodation in London.

Whilst it is important to be aware of these issues, we are confident that the estimates we have produced are as reliable as is practically possible within the constraints of the information available.

Rounding

All figures used in this report have been rounded. In some tables there may therefore be a slight discrepancy between totals and sub totals.

Data sources

The main national surveys used as data sources in stage one include:

- Great Britain Tourism Survey (GBTS) information on tourism activity by GB residents;
- International Passenger Survey (IPS) information on overseas visitors to the United Kingdom;
- Day Visits in the annual Great Britain Day Visitor Survey using information on visits lasting more than 3 hours and taken on an irregular basis

These surveys provide information down to a regional level. In order to disaggregate data to a local level the following information sources are used:

- Records of known local accommodation stock held by Destination Research;
- VisitEngland's surveys of Visits to Attractions, which provide data on the number of visitors to individual tourist attractions;
- Mid- 2014 estimates of resident population as based on the 2011 Census of Population;
- Selected data from the 2011 Census of Employment;
- Selected data on the countryside and coast including, national designations and length of the coastline.

Staying Visitors

The GBTS provides information on the total number of trips to the region and the relative proportions using different types of accommodation. By matching these figures to the supply of such accommodation, the regional average number of trips per bedspace or unit of accommodation can be derived. The IPS provides information on the total number of trips by overseas visitors to the region. The model uses three year rolling averages to reduce extreme highs and lows which are due to small sample sizes, rather than being a reflection on drastic changes in demand year-on-year.

Day Visitors

Information on day trips at the regional level is available from the Day Visits in Great Britain survey. The survey includes all leisure-related trips from home. It should be noted that a large proportion are local trips made by people resident in the locality. The model uses information from the survey to estimate the number of longer day trips (defined as those lasting at least 3 hours and involving travel of more than 20 miles) and irregular trips lasting more than 3 hours.

Impact of tourism expenditure

This section examines the impact of the tourism expenditure in terms of the direct, indirect and induced expenditure as well as an estimate of the actual jobs (both direct and indirect) supported by tourism expenditure in the district.

The GBTS, IPS and Day Visits to Great Britain survey data on the breakdown of visitor spending. The impact of this initial round of expenditure will be subsequently increased by multiplier effects. These arise from the purchase of supplies and services by the businesses in receipt of visitor expenditure (indirect impacts), and by the income induced-effects arising from the spending of wages by employees in the first round of business and in subsequent expenditure in supplier business (induced impacts).

The New Earnings Survey which provides information on wage levels by industry sector and region; An internal business database which includes data on the structure of business expenditure, local linkages and multiplier ratios drawn from a wide range of business and economic studies carried out by Geoff Broom Associates, PA Cambridge Economic Consultants and others. By applying the breakdown to the estimates of visitor spending, the model generates estimates of total direct spending.

Evidence from national studies suggests that some minor adjustments are required to match visitor spend to business turnover – for example, some expenditure on food and drink actually takes place in inns and hotels that fall in the accommodation sector and within attractions. More significantly, expenditure on travel costs associated with individual trips is equally likely to take place at the origin of the trip as the destination. Therefore the model assumes that only 40% of travel expenditure accrues to the destination area.

Number of full time job equivalents

Having identified the value of turnover generated by visitor spending, it is possible to estimate the employment associated with that spending. Wages for staff and drawings for the proprietors will absorb a proportion of that turnover. By applying these proportions to the overall additional turnover in each sector, the amount of money absorbed by employment costs can be calculated. The New Earnings Survey provides data from which the average costs by business sector, adjusted to take account of regional differences, can be calculated.

After allowing for additional costs such as National Insurance and pension costs, an average employment cost per full time equivalent job can be estimated. The number of such jobs in the local area can then be estimated by dividing the amount of business expenditure on wages and drawings by the average employment cost per job.

Number of Actual Jobs

The model generates estimates of full time equivalent jobs based on visitor spending. However, the total number of actual jobs will be higher when part time and seasonal working is taken into account. The full time equivalent jobs arising directly from visitor spending are converted into actual jobs using information from business surveys in the sectors receiving visitor spending. In general, the conversion factor varies around 1.5 in those sectors.

The indirect and induced jobs arise across a much wider range of employment sectors. Therefore, the average 1.16 for all sectors based on Census of Employment data has been used to convert full time equivalent jobs in this sector to actual jobs.

The employment estimates generated by the model include both self employed and employed people supported by visitor expenditure. The model also includes an estimate of the additional jobs arising in the attractions sector, which are not related to visitor expenditure. However, the numbers do not include other tourism-related employment such as jobs in local authorities arising from their tourism functions, e.g. tourist information staff, additional public health, parks and gardens, public conveniences, maintenance sections and jobs arising from capital investment in tourism facilities.

Produced by:



Registered in England No. 9096970 VAT Registration No. GB 192 3576 85

45 Colchester Road Manningtree CO11 2BA

Sergi Jarques Director Tel: 01206 392528

<u>info@destinationresearch.co.uk</u> <u>www.destinationresearch.co.uk</u>